



HYE *Care*

hyegrove.com.au/hyecare



Welcome to HyeCare

YOUR PARTNER IN PREMIUM
HEALTHCARE SOLUTIONS

At HyeCare, we believe that everyone deserves access to quality healthcare services. With a strong commitment to excellence and a passion for improving lives, we provide tailored healthcare solutions designed to meet the unique needs of each individual.

Whether you are looking for preventive care, rehabilitation, or personalised treatment, HyeCare is here to support your journey to optimum health.

With a passion for excellence, we will go above and beyond to offer premium care services that encompass both the physical and emotional aspects of well-being.

Our team of compassionate professionals are devoted to delivering personalised care, respecting the individual preferences and choices of our seniors.



Personalised Care

We take a person centred approach customising care plans to suit your specific needs and health goals. Our team of compassionate professionals works closely with you to ensure that you receive the most effective and personalised care.



Experienced Professionals

At HyeCare, we are committed to providing a multidisciplinary approach to the highest standards of care. Our team consists of highly trained healthcare professionals dedicated to delivering top-tier services including medical, nursing, and allied health services such as physical therapists, occupational therapists, speech pathologists and dieticians.



Our HyeCare Suites are designed to *feel like home.*

HyeCare has been designed to feel like home with a lounge room with fireplace and TV and a kitchenette on each level. We are a boutique private aged care service with tailored care and only 47 luxury suites, with 12 to 19 suites on each floor. HyeCare has home like finishes so it creates a warm and familiar home environment.



Spacious private suites with kitchenettes that feel like home



Cozy lounge rooms with TV's and fireplaces



Well equipped, domestic kitchens on each level with modern amenities



Multiple inviting outdoor spaces for lounging, dining, and walking.



Elegant and thoughtfully designed interiors



A health and recreational program designed to keep you feeling vibrant and active





Comprehensive Amenities *and* Services

We offer a wide range of amenities and healthcare services, including:

Preventive Care & Wellness Programs

Our experienced healthcare team design personalised wellness programs tailored to each resident's needs. These programs include physical, intellectual, social, cultural, and creative activities designed to enhance overall well-being. Residents can enjoy resort-style amenities, including a lounge, library, private dining room, hair salon, arts and crafts room, cinema, pool, and gymnasium, all contributing to a vibrant and fulfilling lifestyle.

A Day *in* The Life

 <p>Exceptional In-House Dining tailored to your needs</p>	 <p>Watercolours in the Arts Studio</p>	 <p>Comprehensive diversional therapy and lifestyle program</p>
 <p>Aqua Aerobics in the Pool</p>	 <p>Get creative in the Maker's Studio</p>	 <p>Personalised wellness programs tailored to each resident</p>
 <p>Cards with your friends</p>	 <p>Watch a movie on the big screen in the Cinema</p>	 <p>Weekly high tea with family and friends</p>
 <p>Enjoy the pampering at the hairdressing salon</p>	 <p>Weekly happy hours with live entertainment</p>	 <p>Comprehensive bus outing calendar</p>
 <p>Afternoon Social Gathering in the Lounge</p>	 <p>Gentle exercise</p>	



Convenient Access to *Comprehensive* Healthcare Services

At HyeCare, we prioritise your health and well-being with easy access to a range of medical services located within Heart of Willoughby retail precinct.

Our residents benefit from direct access to onsite:

Medical Centre, ensuring prompt and efficient care whenever needed.

Dental and Physiotherapy, we have trusted partners in the precinct, including dentists and physiotherapists, to ensure that your health is maintained to the highest standards.

With these services set within the Heart of Willoughby Precinct, HyeCare makes it simple to manage your health with ease and peace of mind.





Exceptional In-House Dining Tailored *to Your Needs*

At HyeCare, we believe that dining should be an enjoyable experience that caters to both taste and health. Our talented chefs prepare gourmet meals in-house, using fresh, high-quality ingredients to create dishes that are both delicious and nutritious.

We understand that each resident has unique dietary requirements, and we take great care in providing personalised meal plans that accommodate specific needs, including low-sodium, gluten-free, and diabetic-friendly options. Whether it's a special dietary preference or an allergy concern, we ensure every meal is crafted to support your health and enhance your dining experience.

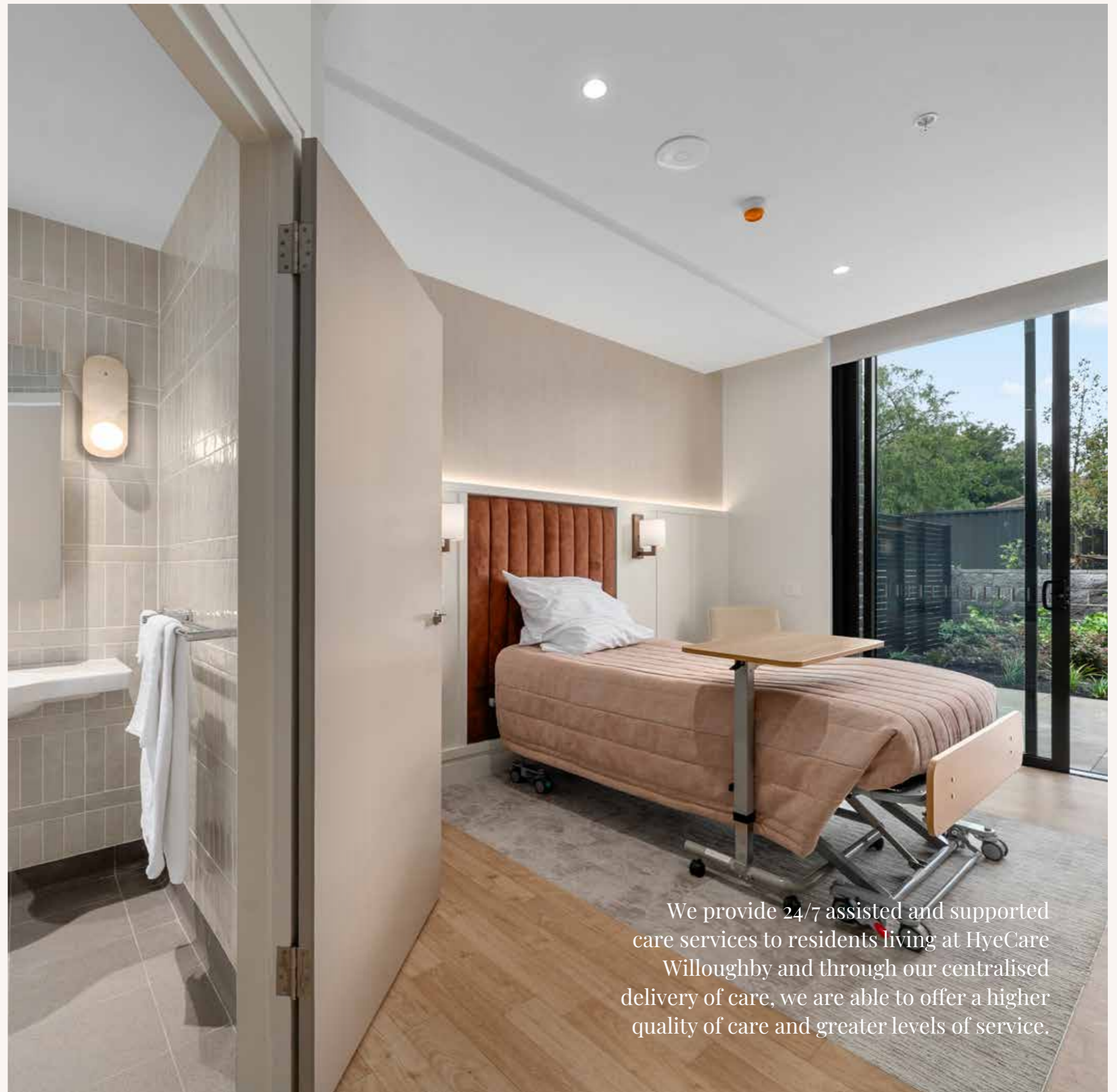
Our HyeCare Luxury Suites are thoughtfully designed to provide *ultimate comfort and privacy.*



Each suite features a spacious, private ensuite for your convenience, ensuring you have a personal and luxurious space.

The suites provide storage to keep personal items organised and easily accessible, promoting a clutter-free and calming environment. With premium finishes, soft lighting, and modern furnishings, every detail is carefully curated to enhance your stay.

The suites are designed to offer a warm and inviting atmosphere, combining style, functionality, and tranquility for your comfort and wellbeing. All suites are equipped with Talius SmartCare Nurse Call technology, utilising sensors to enhance safety and promptly alert staff when assistance is required.



We provide 24/7 assisted and supported care services to residents living at HyeCare Willoughby and through our centralised delivery of care, we are able to offer a higher quality of care and greater levels of service.



OUR NURSING AND ALLIED HEALTH SERVICES



Preventive Care & Wellness

Start your health journey with us. Regular check-ups, screenings, and health assessments to help you stay healthy and avoid future medical issues.



Chronic Disease Management

We provide ongoing care and management for chronic conditions such as diabetes, hypertension, and asthma, helping you lead a better quality of life.



Specialised Dementia Care

HyeCare offers personalised memory support and dementia care, focusing on maintaining independence and enhancing quality of life. Our compassionate approach ensures sense of safety, dignity, and belonging for all residents. Talk to the fact we have a full time specialist dementia Registered Nurse on site.



Diversional Therapy Program

Diversional therapy services provide personalised activities that promote engagement, emotional wellbeing, cognitive stimulation, and social connection, supporting clients to maintain independence and enhance overall quality of life



Rehabilitation & Recovery

Whether you're recovering from surgery, injury, or illness, our rehabilitation services are designed to help you regain your strength, mobility, and independence.



HyeCare offers caring *Dementia* and *Cognitive* Support Services

At HyeCare we are passionate about providing the very best care for our residents who have dementia with our dementia specific accommodation and support services. We offer 24/7 personal and tailored care so that our residents can cherish life's special moments and live well with dementia. We continue to create opportunities for each person to do things they love.

HyeCare offers specialised dementia care to assist your loved one thrive with dignity, compassion and confidence. As part of HyeCare's commitment to safe, high-quality care our cognition-related clinical support is integrated into care planning for residents living with dementia in the HyeCare Suites.

We provide compassionate cognitive support and behaviour support care planning and education and guidance for family consultations. Our tailored dementia programs are underpinned by HyeCare's values: compassion, dignity, empowerment, excellence, person-centred care, and integrity.



At HyeCare, we pride ourselves on having *a dedicated team of healthcare professionals who are passionate about your well-being.*



MEET OUR TEAM

Our team members bring a wealth of experience, compassion, and expertise to ensure that you receive quality care.



Patrick Abolakian

Chief Executive Officer of HyeGrove & HyeCare

Patrick Abolakian is the CEO of HyeGrove and HyeCare, leading both companies with a focus on growth, innovation, and excellence. With extensive experience in leadership and strategic management, he drives operational efficiency and customer satisfaction. Under his leadership, HyeGrove delivers exceptional services, while HyeCare leads in healthcare innovation.

Patrick excels in building strong teams, fostering partnerships, and leading transformative initiatives. His hands-on leadership style, commitment to sustainability, and focus on empowering employees ensure the continued success and long-term vision of both companies.

MEET OUR HYECARE BOARD OF DIRECTORS



Stephen Abolakian
Chair of the HyeCare Board

Stephen is the Chair of the HyeCare Board and Managing Director of Hyecorp, one of Sydney's leading property groups, a multi-award winning, family owned and operated company who design, develop and build luxury apartments. In his role as Managing Director at Hyecorp, Stephen is responsible for leading and overseeing the company's development and project management, finance and legal as well as the sales and marketing activities of the group.

Stephen has over 20 years' experience in property development across residential, retirement living, retail, commercial, childcare and community club facilities. Stephen has extensive experience in site acquisition, rezoning, financial modelling, establishing mutually beneficial JV's and overseeing Hyecorp's integrated in-house business model. Stephen has a Bachelor of Economics, has been a Director of publicly listed companies and has served on several industry committees over many years and continues to be instrumental in leading innovation within the property industry.



Denis Tamplin
Independent, Non-Executive (Financial)

Denis has extensive experience in strategic finance, capital allocation and risk oversight. He provides independent governance support to the Board, with a focus on financial sustainability, investment frameworks, and prudent risk management in regulated care environments.

Denis is the Head of Strategic Financial Planning at Uniting (NSW.ACT) and his background includes senior leadership roles in financial planning and governance, supporting complex organisations to make disciplined, long-term decisions aligned with purpose and service outcomes.



Deborah Karam
Independent, Non-Executive (Clinical)

Deborah is the Chief Residential Officer at Catholic Healthcare and a healthcare leader known for her visionary approach and commitment to quality. Starting in nursing, she progressed into senior roles that blend clinical excellence with operational efficiency. She holds an MBA and has contributed to research and policy, promoting evidence-based practice and innovation.

She leads with a focus on inclusivity and collaboration, commissioning aged care homes and introducing new roles in intensive care to improve outcomes. Deborah prioritises safety and quality through strong protocols and digital solutions, while supporting accreditation and mentoring professionals. She also champions lifelong learning, workforce wellbeing, diversity, and compassion, leaving a lasting impact on Australian health and aged care.

MEET OUR TEAM



Susan Oliver
Director of Nursing

As Director of Nursing at HyeCare, Susan brings her expertise as a qualified Infection Prevention and Control Consultant. In addition to a Masters in Global Public Health, Susan has specialised in clinical governance and healthcare accreditation. Susan has led successful COVID-19 responses for major aged care providers and excels in fostering strong relationships and managing strategic quality projects.

With extensive knowledge of the Aged Care Quality and Safety Commission Accreditation Scheme, Susan is skilled in problem-solving and driving high care standards. Known for her outstanding communication and leadership, she is committed to person-centered care, improving the quality of life for older individuals in their later years.



Kimberley Preedy
General Manager, Hyegrove

With over 30 years of leadership in healthcare and aged care, Kimberley is a respected executive known for driving excellence in clinical governance, operations, and compliance. Holding a master's in healthcare leadership, she has successfully led organisations to achieve high standards in quality, safety, and person-centred care.

As General Manager at Hyegrove, Kimberley is excited to lead a community that prioritises excellence in aged care and retirement living. She looks forward to working with residents, families, and staff to ensure a vibrant, high-quality living experience.



Dr Drew Dwyer, Phd, Facn, Cfjbi
Gerontologist

Dr. Drew is a dynamic consultant in the Aged Care sector with 40 years of experience in nursing, military, and academia. His clinical leadership is shaped by his dedication to developing contemporary long-term retirement living and multidisciplinary healthcare teams. Committed to supporting HyeCare,

Dr. Drew leads the organisation to empower teams and provide exceptional care for the elderly. He is an author, keynote speaker, and Fellow of the Australian College of Nursing, a Clinical Fellow of the JBI, and an Adjunct Associate Professor at University of Qld School of Nursing, Midwifery, Social Work.



Cameron Kirby
Resident Liaison Manager

Cameron is an industry leader in the establishment and operation of Aged Care facilities across Australia. He is a Chartered Accountant with over 30 years' executive experience as the former CEO and CFO of the Mark Moran Group, being involved in the end-to-end design, construction and operation of its world-renowned Mark Moran Vaucluse villas.

Cameron has worked with many other Aged Care providers including Anglicare, HammondCare, VMCH, Mecwacare, and SummitCare. He has been involved in the operational planning for Hyegrove and HyeCare for over 5 years and continues to advise on operations and is responsible for HyeCare's resident admissions.



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