



HYE *Care*



Our HyeCare Mission

At HyeCare our mission is to break the traditional mould of aged care service settings and allow consumers to live where they want and receive whatever services they need.

We have an unwavering commitment to provide a haven of exceptional care and support for our treasured seniors and to enhance their quality of life ensuring their dignity and preserving their independence in a warm and nurturing environment that provides choice and control.

THE HYECARE DIFFERENCE

We want to create an *aging-in-place* community where every client's unique needs *and* desires are at the forefront of *our caregiving* approach.

We understand that everyone has a distinctive life story, and we strive to tailor our services to honour and celebrate their journey. We are a boutique private Aged Care service that will provide an integrated care model to our Hye Grove Willoughby residents offering a full continuum of care with residents being able to access HyeCare's Home Care from their apartment or having the opportunity to move into a luxury HyeCare Suite and receive a higher level of care.

HyeCare offers increased staffing ratios and a smaller number of residents to enable us to offer more attention to residents especially from our Registered Nurses. Our HyeCare Suites will offer our clients a better level of independence and greater choice and options. We will be located in the Heart of Willoughby precinct in Crabbes Avenue Willoughby adjacent to our Hye Grove Willoughby luxury retirement living apartments.

HyeCare is a very unique offering where Home Care, Retirement Living and Residential Care are merged to provide our beloved seniors with more choice, control and flexibility with their lives. We are a division of Hyecorp, a family-owned Australian property group who have been operating in Sydney since 1997.





WHY CHOOSE HYE CARE

With a passion for excellence, we will go *above and beyond* to offer *premium care services* that encompass both the physical and emotional aspects *of well-being*.

Our team of compassionate professionals is devoted to delivering personalised care, respecting the individual preferences and choices of our seniors.

HyeCare will offer holistic, inclusive and respectful person-centred care and we will uniquely offer a continuum of care solution with four offerings;

- Home Care within Hye Grove Willoughby
- Permanent and Temporary Respite Care in the 47 HyeCare Suites
- Palliative Care
- Dementia Care

We will provide 24/7 assisted and supported care services to residents living in Hye Grove Willoughby and through our centralised delivery of care, we are able to offer a higher quality of care and greater levels of service.

OUR HYECARE VISION



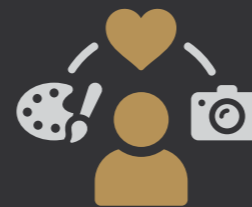
Our vision is to create an aging-in-place community where every consumer's unique needs and desires are at the forefront of our caregiving approach. We understand that each individual has a distinctive life story, and we strive to tailor our services to honour and celebrate their journey.

With a passion for excellence, we go above and beyond to offer premium care services that encompass both the physical and emotional aspects of well-being. Our team of compassionate professionals is devoted to delivering personalised care and respecting the individual preferences and choices of our seniors.



We embrace the responsibility of fostering an atmosphere of compassion, trust, and belonging, where families feel confident that their loved ones are cherished and well-cared for. Our commitment to continuous improvement and innovation ensures that we remain at the forefront of best practices in aged care, providing the highest standard of services and amenities.

At HyeCare, we are more than a care service; we are a family. Our vision is to redefine the aging experience by creating a community where seniors can thrive, engage, and find fulfillment, all while enjoying the tailored care and premium services they truly deserve.



We aim to be an employer of choice, and invite our staff to join us in providing a culture where personalised care and a commitment to excellence come together to provide the ultimate in seniors living.

We invite you to be a part of our journey to ensure that the golden years of our seniors shine brighter than ever.

Person Centred Care.



We will focus on the individuals needs, wants and desires through our philosophy of being person centred, placing the person in the centre of all that we do and offer best practice methods of person centred care.

5 Star Hotel Quality Services.



HyeCare will have the feeling of a 5 star hotel offering personalised services to our residents with Lifestyle Programs designed to enrich the quality of life of residents through an inclusive range of activities.

Luxury Dining Experiences.



We are proud to offer our residents restaurant quality dining with beautifully presented and nutritionally balanced meals. Our Executive Chef will offer restaurant quality meals each day with an ever changing menu for our residents to select from.

Luxury Suites.



Our stunning rooms and amenities have been designed by renowned architects Jackson Teece with beautiful furniture and joinery which is both practical and stunningly designed.

Individualised Care.



Clinically driven with new standards of excellence. Our high nurse-to-client ratio, led by gerontologist Dr Drew Dwyer reflects our commitment to continuous improvement.

Dementia Care.



At HyeCare we are passionate about providing the very best care for our residents who have dementia with our dementia specific accommodation and support services. We will offer 24/7 personal and tailored care so that our residents can cherish life's special moments and live well with dementia. We will continue to create opportunities for each person to do things they love.

Home Care.



HyeCare Home Care will be located in the HyeCare Suites building in the Heart of Willoughby lifestyle precinct and be available for residents at both the HyeGrove Retirement Living apartments and the HyeCare Suites as well as those living in the Willoughby community. By having a centralised delivery of care we are able to offer a higher quality of care and greater levels of service.



Compassion

Demonstrating empathy and kindness in all interactions with our consumers, their families and staff showing a genuine concern for their wellbeing.



Dignity

Respecting the individuality and independence of each consumer, recognising their unique life stories and personal preferences.



Empowerment

Supporting consumers to actively participate in decisions about their care and daily life, empowering them to have a say in their own well-being.



Excellence

Striving for the highest standards in care, services and amenities with a continuous commitment to improvement and innovation.



Person-Centred Care

Tailoring care plans and services to meet the specific needs, preferences and desires of each consumer.



Integrity

Upholding honesty, transparency and ethical behaviours in all dealings, earning the trust and confidence of consumers, families and staff.



Accountability

Taking responsibility for action and decisions, and consistently striving to meet the needs and expectations of consumers and their families.

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